



All instructors are trained by At Any Age Swim Academy®, CPR certified and insured. Lessons are in the comfort and privacy of your own home, or selected location. We will provide all the tools and equipment on arrival.

Our program starts with foundational skills and building upon them at each student's comfort level.

Lessons are catered to each student's individual strengths and introduce challenges without force and creating fears.

Sibling Discount Policy

We are adjusting our sibling discount to ensure both affordability and sustainability:

2nd child: \$4 off per lesson
3rd+ child: \$2 off per lesson

Prepaid packages and sibling discounts **cannot be combined**—families may choose one discount per booking.

Cancellation & No-Show Policy

We understand that life happens, but last-minute cancellations and no-shows impact our instructors and scheduling for other clients. To ensure fairness, please review the policies:

Lesson Confirmations:

Clients must confirm their lesson by 6 PM the night before. If no confirmation is received, we will assume the lesson is scheduled as usual; however, unconfirmed lessons will still be subject to cancellation fees if canceled the same day or result in a no-show.

No-Shows & On-Arrival Cancellations:

If a teacher arrives for a scheduled lesson and the lesson cannot proceed for any reason (e.g., no one is home, another activity is double-booked, the child is suddenly unavailable, etc.), the full lesson fee will be charged.

Same-Day Cancellations (After 1AM on Lesson Day):

If a lesson that was already scheduled on the calendar is canceled on the same day it is set to occur, a **\$20 cancellation fee will apply**. This helps cover the instructor's time and scheduling impact. This does not apply to lessons that were newly booked on the same day.

One Free Pass Per Year:

We understand emergencies happen! Each family receives one free last-minute cancellation per year before fees apply.